

## IP Telephony

- Reduce communication costs
- Improve employee productivity
- Provide better customer service



Commsworld is Scotland's leading Unified Communications Specialist integrating voice, data, Wi-Fi and mobile into one seamless converged network tailored to individual business needs. Our unified communications offering integrates real-time services including telephony, video conferencing, data sharing, instant messaging and presence information with non real-time services, such as voicemail, email and SMS, and offers Cloud solutions for optimum performance.

We understand that with so much choice for IP Telephony choosing a supplier can be extremely difficult; that is why we work with world leading partners - Mitel and Avaya, enabling us to recommend the right solution for your business.

### Mitel Features and Benefits

The right platform to manage your communications makes all the difference in organisational productivity and flexibility to respond to changing business environments. Mitel platforms have been helping businesses for more than 35 years – they have stood the test of time.

Mitel unified communications (UC) platforms are:

- Simple to manage and deploy
- Fit within your existing infrastructure
- Flexible and future-proofed
- Cost-effective communications
- Improved mobility solutions

### Avaya Features and Benefits

Designed specifically for small and midsize business communications, an Avaya IP Office phone system enables your entire team to connect and collaborate in real-time, without limitations, using available and appropriate devices-including smart phones, laptops, tablets, home phones, and office phones.

With Avaya IP Office, flexibility, scalability, and options are built right in:

- Collaborate in real time, without boundaries
- Improve responsiveness to customers
- Lower your TCO

### Why Choose Commsworld?

- Your Account Manager will take the pressure away from you allowing you to focus on your own business
- Knowledge and Expertise – with over 15 years in the business we can share our expertise and advise accordingly
- Product Portfolio – our range of solutions means we can meet your business needs now and in the future
- Value for Money – by bringing your communications under one roof we can save you time and money
- Service you can trust – all our sales team and engineers are fully trained and accredited with an ISO accreditation under our belt and ITIL service standards