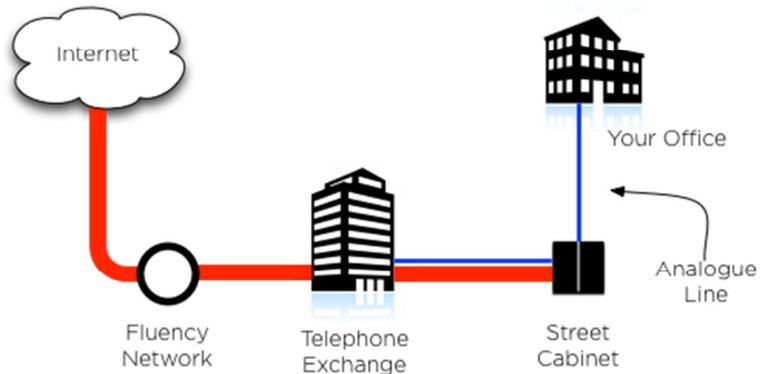


'Superfast' Broadband

- Performance Improved
- Enhanced productivity
- Improved information sharing

FTTC (Fibre To The Cabinet)



Commsworld's network, powered by Fluency provides business-class broadband services across the UK, allowing businesses, branch offices and home-workers to access the Internet and take delivery of other Fluency services on a completely managed and highly reliable network.

Products range from standard ADSL, through ADSL2+ to Annex M and 'superfast' Fibre Optic services. All of these services are provided over last-mile connections via BT's 21st Century Network (21CN). Being a business-class network operator, we naturally have redundant interconnects to our last-mile carriers in geographically diverse network PoPs. We operate fully redundant routing and authentication infrastructure across our network.

Products Available

FTTC:

- FTTC/VDSL Standard 40/10MB
- FTTC/VDSL Advanced 80/20MB

EFM:

- 2 pair – up to 10MB
- 4 pair – up to 20MB
- 8 pair – up to 40MB

ADSL:

- ADSL2+ Standard – 24/0.8MB
- ADSL2+ Advanced – 24/0.8MB
- ADSL2+ Advanced Annex M – 16/2.5MB

Satellite:

- Satellite 18/6MB
- Multiple Usage Allowances:
25, 60, 75, 100, 125GB available

'Superfast' FTTC Services

As well as providing ubiquitous ADSL services, Fluency offers broadband using the new 'Superfast' fibre optic roll-out going into the ground across the UK.

FTTC or Fibre to The Cabinet is delivered, as its name would suggest, using the existing copper between a customer's premises and the cabinet before it switches to Fibre between the cabinet to the Exchange for the rest of the journey. Supplying the broadband service from your local street-cabinet, instead of all the way from the Telephone Exchange.

GEA (Generic Ethernet Access) uses the same technology but passes onto an Ethernet network rather than broadband providing a dedicated and uncontended Ethernet based service suited to supporting VPNs.

Key Benefits

Our products are separated into two classes; 'Standard' and 'Advanced'. To ensure customers receive a truly business-grade service; with all our Advanced services we apply Elevated Best Efforts (prioritisation over the 21CN) as well as adding Enhanced Care (improved SLA).

As standard, the service comes with a static IP address, VoIP-ready quality-of-service and of course Fluency's exceptional no-nonsense service and support.

If you don't already have a telephone line, we can install a new line for your service at the same time of ordering. This is known as a 'simultaneous provide' and typically reduces the turnaround on your broadband service by 5-10 days.